



Mangayarkarasi College of Arts and Science for Women

Affiliated to Madurai Kamaraj University | Re-accredited with 'B' Grade by NAAC

Approved by UGC Under Section 2(f) Status | ISO 9001:2015 Certified Institution

Paravai, Madurai-625402

FEEDBACK POLICY

1. Introduction

Performance of the institution is increasingly analyzed on the basis of effective learning outcomes. Feedback Mechanism is essential to know whether the institution is reforming good performance and imparting quality education. Hence, the institution imparts policy to make feedback forms available for different stakeholders to analyze the performance on different aspects.

2. Purpose and Scope

To maintain a current consciousness of the desires and forecast of students and stakeholders of the institution; Provides space for continuous enhancement of all products, services, facilities and procedures;

Audit and enhance the aspects of students' learning experiences through the timely collection, analysis and reporting of student feedback concerning teaching, learning and assessment; Providing students and stakeholders with the scope to actively participate in the continual improvement of programs of study by feedback collected on timely basics.

3. Responsibilities

Internal Quality Assurance Cell (IQAC) has flourished Feedback Mechanism and structure for its analysis. IQAC Director and the other faculty members from different departments will be jointly responsible for the collection, analysis and reporting of student and stakeholder feedback relating to academic and other allied program conducted in Institution.

4. Stakeholders

Stakeholders are any person/persons or organization that has associated with the Institution.

Stakeholders include:

- A. Students
- B. Alumni
- C. Teaching & staff members
- D. Professional Bodies



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5. Feedback Mechanism

IQAC shall prepare structured Feedback forms for respective stakeholders. The feedback shall be collected through both online and offline methods. Filled feedback forms shall be analyzed by IQAC.

- Feedbacks are to be collected under following broad head -
- Feedback from students - End of Semester
- Feedback from Alumni - Once in a year
- Feedback from employer - One month after joining of student
- Feedback from faculty - Annually
- Feedback from parents – Annually



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